

# Storm Preparation and Safety

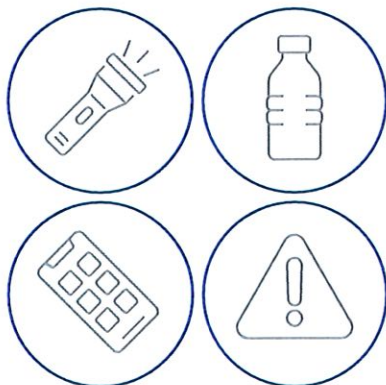


When storms and extreme weather hit, our employees are dedicated to safely restoring service to our customers who are without power as quickly as possible.

For significant storm events, we activate the PECO Emergency Response Organization to continuously monitor weather conditions to prepare for any potential impact. Employees from across the company are also ready to support outage restoration work as needed.

## How We Prepare

- ✦ We work throughout the year to ensure our people are prepared for storms and extreme weather. We have teams of employees, both in the field and back office, and on call to respond quickly if needed to supplement the company's 24/7 staffing.
- ✦ During the next five years, we will invest more than \$9.3 billion across our electric and natural gas systems to complete targeted system enhancement work, install new equipment, inspect equipment, and perform vegetation management work to help ensure our system is able to meet increased demand, prevent power outages, and reduce the duration of outages that do occur.

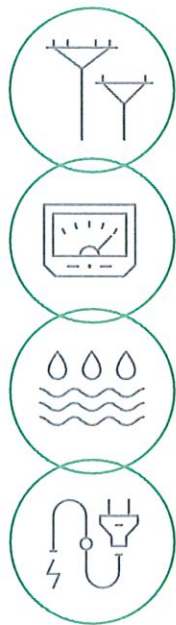
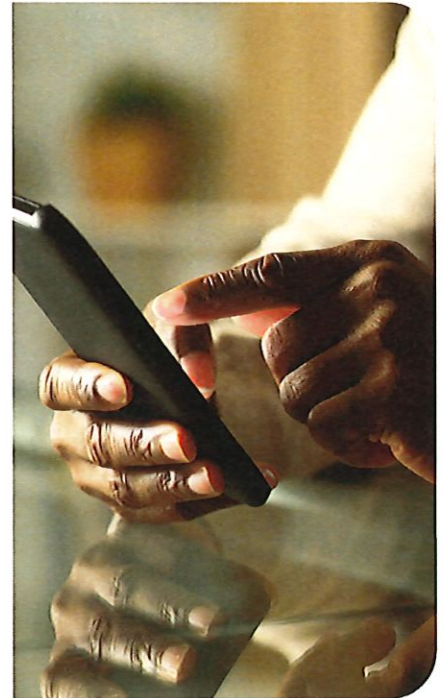


## How Customers Can Prepare

- ✦ Have a flashlight with fresh batteries on each floor of your home.
- ✦ Have a supply of bottled water and easy-to-prepare, non-perishable foods available.
- ✦ Charge cell phones and other mobile devices.
- ✦ More tips are available at [peco.com/storm](https://www.peco.com/storm).

## What To Do If An Outage Occurs

- ✦ Report an outage to PECO by calling 1-800-841-4141 or report it online or through our mobile app. Representatives are available 24/7.
- ✦ Utilize PECO's two-way texting program to report an outage and receive updates by texting "ADDOUTAGE" to MYPECO (697326). Customers must opt in to receive text message updates and check the status of their outage through text. To use this service a customer's mobile number must be registered with their account.
- ✦ Use our interactive map to report an outage and for the most up-to-date information.
- ✦ Customers can find additional information at [peco.com/outages](https://www.peco.com/outages) or by following us on [Facebook](#), [Instagram](#) and [X](#).



## Safety Tips

- ✦ Stay away from any storm damaged electrical equipment, especially downed power lines and tree limbs that may encounter power lines. Contact PECO at 1-800-841-4141.
- ✦ **Do not** connect your portable generator directly to your home's wiring. Never use a generator indoors or in an attached garage. Read and adhere to the manufacturer's instructions for safe operation.
- ✦ **Do not** enter basements that are flooded, as water at certain levels could be energized.
- ✦ Unplug sensitive electronic appliances like computers, televisions and microwaves to help protect the equipment from potentially damaging power surges. However, leave at least one light on so you will know when power is restored.

